

## EtainPower FAQ

October 21, 2018

**1. What time is UTC in my country?**

<https://www.timeanddate.com/worldclock/converter-classic.html>

**2. When will the EtainPower Pre-sale start?**

1 November, 2018

**3. Which payment methods are accepted in the token sale?**

Ether ("ETH") will be the only method of payment accepted in the token sale.

**4. Is there any bonus during pre-sale?**

Yes. We have Presale rewards, for more details: <https://etainpower.io/>

**5. What is the soft and hard cap?**

Soft Cap = \$3 million USD

Hard Cap = \$13 million USD

**6. How much gas should I set to enable successful transaction?**

Gas Limit = 120,000

Gas Price = 10 Gwei

**7. What wallet should I use?**

We recommend **MEW / MetaMask / imToken / Other ERC20 compatible wallet**. But **NO EXCHANGE WALLET ADDRESS** will be accepted!

**8. Do I have to go through KYC (Know Your Customer)?**

Yes. If you have not completed KYC, your transaction will not get through.

**9. Can I use a different wallet address?**

No. You can only use the ETH address you used to complete KYC for buying EPR tokens.

**10. Can I change my wallet address?**

No. You are not allowed to change your wallet address once it's confirmed for the first time. So please make sure which wallet address you want to provide while going through KYC.

**11. When will tokens be distributed?**

Pre-sale tokens will be distributed automatically as your transaction completes. You will need to add EPR as a custom token to your wallet before you are able to purchase EPR.

**12. How do I add EPR as a custom token?**

Use the following details:

Token Contract Address: 0x0a50840ee163d48085df9135079982313e0ee9ff

Symbol: EPR  
Decimals: 18

**13. What address should I send ETH to?**

Go to <https://etainpower.io/> and log into your account. Please follow the guidance on the main page.

**14. Can you ping me or email me the address?**

NO! Because scammers will exploit the address easily during messaging.

**15. What is the EPR contract address?**

0x0a50840ee163d48085df9135079982313e0ee9ff

**Do not send any ETH to this address.**

**16. Are EPR tokens locked / restricted?**

Yes. EPR tokens transfer will be restricted (locked) until all the publicly offering EPR tokens are distributed and audit completes. We will notify the community before transfer is enabled.

**17. I can't see my EPR tokens. What's wrong?**

You need to add EPR as a custom token before initiating any transaction.

**18. My transaction failed. Why?**

Our Pre-sale is not open. Please wait until our open sale is on.

**19. When will EPR be listed on public exchanges?**

Unfortunately, we can't comment on exchanges for legal reasons for the time being.

**20. When will EtainPower main sale start?**

End of November, 2018